Branch Community Support – Refresher

Who is the course aimed at?

The course is aimed at members who have completed the new starter course, however, want to improve their skills and upskill their knowledge in line with current information. It is a recommended course to ensure currency.
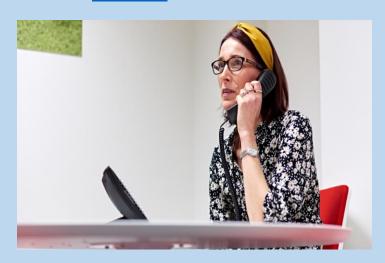

What is covered in the course?

The course will recap current policy and ensure you are comfortable that you working in line with any changes. The course will pick up trends that have been reported over the last year and ensure that you are upskilled in any areas that have been highlighted through your feedback. This course will provide an open forum to talk and learn from a plethora of experiences.

How long is the course?

The course is a 2 hr online webinar run once a month. You can see dates and sign up for courses on Discover.

Link to Discover.

How often does the course need to be completed ?

The BCS Refresher course needs to be completed every two years to ensure that you are current.

What other learning needs to be completed?

Alongside completing the refresher course every two years you will also need to complete online GDPR and Safeguarding every year.