Branch Community Support – New Supporter

Who is the course aimed at?

This course is designed for all members new to the Branch Community Support role. It is a mandatory course before you can start having a positive impact on your local veteran community.

What is covered in the course?

The course provides you with the confidence to perform your role including sign posting you to the support available. You will be given the information you need to perform the role to the highest standard and with confidence. You will have the chance to ask questions in a safe environment.

How long is the course?

The course is a five-hour course run face-to-face.

How often is the course run?

The course will be run bi-annually within each region. You can see dates and sign up for courses on Discover.

Link to Discover.

What else do I need to complete to be qualified?

Alongside the face-to-face course the following online modules need to be covered alongside a DBS check: GDPR, Safeguarding Level 1 and Lone-working. These courses are all housed on Discover.

When does the qualification need refreshed?

You will need to complete a refresher course every two years, this will take place on Teams and lasts two hours. For online courses, you will need to re-do safeguarding and GDPR annually. Lone-working only needs to be completed once.